Fulcrum Accessibility Conformance and Remediation Roadmap: University of Michigan Press Ebook Collection

Overview

This form serves as means for libraries and auditors to get a better picture of the accessibility gaps associated with Fulcrum and ACLS Humanities E-Book content by documenting known issues and Fulcrum's plans for addressing these issues in the future. It is meant to serve as a supplement to the UMP EBC VPAT®.

Information about the fields in the table on the following page:

1. **Issue Description:** Lists each major accessibility issue for the product Including the following:

   a. Gaps identified from the WCAG 2.1 A & AA guidelines, Voluntary Product Accessibility Template (VPAT®) and EPUB3 Accessibility Guidelines (if applicable)

   b. Gaps identified in other product support documentation

   c. Gaps identified by a third-party accessibility evaluation report (if available)

2. **Current Status:** Enter one of the following values:

   a. Open: The issue has not yet been resolved

   b. Closed: The issue has already been resolved

   c. I/P: The issue is currently under investigation

   d. Other

3. **Disposition:** Enter one of the following values:

   a. Planned: The issue will be resolved

   b. Deferred: The issue will not be resolved

   c. I/P: The issue is currently under investigation

   d. Other

4. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved

5. **Available Workarounds**: Describes the business processes Fulcrum offers or third-party products that should be considered to work around the issue until full remediation.

6. **Comments:** Provide details/description regarding the issue

7. **Additional Information:** Provide any additional discussion regarding accessibility plans

The list of issues in the following table has been divided into two areas: content issues and platform issues. We separate the accessibility issues into these categories because resolving each requires a different approach from the other.

Vendor/Product Information

Vendor Name	Fulcrum
Product Name	University of Michigan Press EBook Collection (UMP EBC)
Product Version	Fulcrum v3.9.1
Completion Date	January 16 2023
Contact Name/Title	Jonathan McGlone
Contact Email/Phone	fulcrum-info@umich.edu

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
(1.1.1) PDF downloads lack alt text	Open	Deferred	N/A	Alt text can be added to a specific book on demand via request for remediation to ump-access@umich.edu	In most cases, alt text is contained in EPUB versions of titles and we recommend this format as the accessible format.
(1.2.1) Missing transcripts in web audio player	Open	Deferred	N/A	Transcripts can be created for specific audio files via request for remediation to ump-access@umich.edu	As of 2019, UM Press requires timecoded transcripts for audio content. Content produced after 2019 should meet this requirement.
(1.2.2) Missing captions in web audio player	Open	Deferred	N/A	Caption can be created for specific video and audio files via request for remediation to ump-access@umich.edu	As of 2019, UM Press requires timecoded captions and visual descriptions for video content. Content produced after 2019 should meet this requirement.
(1.3.1) missing headings tags in fixed-layout and PDF books.	Open	Deferred	N/A	Headings can be added to titles on demand via request for remediation to ump-access@umich.edu	

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
(1.4.1) Search results are indicated only by color (highlighting)	Open	Planned	2023	None	Visual violation – WCAG 1.4.1 (A); Will be addressed during upcoming e-reader redesign in 2023.
(2.1.1) Missing tagging on fixed-layout and PDF books	Open	Deferred	N/A	Complete tagging can be added to titles on demand via request for remediation to ump-access@umich.edu	
(2.4.5) Cannot limit search results to (or exclude) epub or PDF format	Open	I/P	Q3 2022	None	The Fulcrum team is currently investigating this use case as part of work to include format and accessibility information for all books in the UMP EBC.

Additional Information:

Books and audio/video content can be remediated on a title-by-title basis by sending remediation requests to ump-access@umich.edu.

Future development of Fulcrum platform aims to address issues identified with the Fulcrum EReader (eg search highlighting) as well as introduce accessibility information for many titles in the University of Michigan Press EBC. We are investigating the use case for adding format specific information for titles, as requested.